Uni-Mill Quality Policy



All personnel are required to familiarise themselves with the Quality Policy and to observe and implement the process guidelines & promote this policy.

It is our policy as directors of the Company: -

- To ensure that we build positive relationships with our Customers so that we fully understand all their requirements and provide product that meets their expectations.
- To work to meet, achieve and where possible improve on our targets by measuring and reviewing key performance data from our quality objectives:
 - Customer satisfaction,
 - On time delivery,
 - Quality –Customer returns,
 - Supplier capacity and performance.
- To continually improve the Quality Management System & business by rectifying the root causes of any problems that may cause or have caused us to fail to meet our customers' requirements.
- To enhance our processes and procedures from audit monitoring and nonconformity evaluation.
- To continue the investment in staff, equipment and systems that has allowed Uni-Mill to be at the forefront of technology for the benefit of both the company and its customers.

A Rayner Mirector

P. Hill. Director

N. Ogle. Director